



23rd IGHC Annual Meeting & 3rd IATA  
**Ground Operations  
Symposium 2010**

16 -19 May 2010 | San Diego, California, USA



**Safety and Security,  
Key Issues for  
Ground Operations**



# Opening of Working Session 2, Reflections on Track 1

Michael Feldman, Former  
Director, Passenger, IATA

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# State of the Problem

Ken Dunlap, Global Director  
Security & Travel Facilitation  
IATA

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# Security

Ken Dunlap  
Director  
Security & Travel Facilitation

To represent, lead and serve the airline industry



# We all want a **more secure** industry





**Effective security**



***Convenient security***

# IATA's Action





# Five Security Recommendations

1. Formal **continuous consultation** with IATA and its airlines
2. **Align** emergency orders with industry's execution capabilities
3. **Eliminate** inefficiencies in data collection
4. Governments must talk to each other to **harmonize** requirements
5. Develop a **next generation** checkpoint



# Security

Ken Dunlap  
Director  
Security & Travel Facilitation  
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# Afternoon Networking Coffee Break and AppCal Meetings

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# Are Your People the Problem?

Moderator: Ken Dunlap, Global  
Director Security & Travel  
Facilitation, IATA

Craig B. Allen, Vice President  
Human Resources – The Americas,  
Servisair

Philip Harnden, Vice President,  
Commercial and Corporate  
Services, Menzies Aviation

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