

2010 World Cargo Symposium Speaker Biographies ULD Management



Patricia de Kraus
Instructor and Training Coordinator
Swissport GBH Peru

Patricia de Kraus was born in Lima, Peru, studied languages in the Vienna University and Flight Dispatch in the Aviation School Collique in Lima. She is an IATA Course facilitator and Dec. 2009 joined Swissport GBH Peru as an Instructor and Training Coordinator.

Patricia has the combination of training experience and underlying knowledge for airline operations. Her airline career started in 1986 with KLM as a flight controller and 1989 joined VIASA as a flight dispatcher.

1994 Patricia was appointed the Lufthansa Station Manager and Commercial Representative in Lima. During this time she was the AOC Chairman, member of the Facilitation Committee and the Emergency Plan Committee.

2002 certified as a LH OPS Trainer Long Range and has conducted OPS, DG and Ramp trainings worldwide for LH.

Patricia holds the TRAINAIR instructor certificate, the Peruvian Dangerous Goods Instructor and Flight Dispatcher License and the IATA Diploma in Airline Studies.



Patrick Gorman
Operations
Air Time Express Inc.

Patrick Gorman along with Mark MacAlpine, President of AirTime Express undertook to build a "time sensitive transportation company" that specializes in the safe, secure and timely truck transport of air cargo shipments. Today we count Air Canada, Japan Airlines Cargo, Cathay Pacific Cargo, Korean Airlines, Northwest Airlines and Nippon Cargo Airlines among our key customers. Our fleet consists of 30 tractors and 50 trailers, with 20 of them designed to transport ULD built cargo.

Over the last ten years we have been successful in obtaining our certification for the safe and secure transport Dangerous Goods (DG) and Hazardous Materials (HAZMAT). We are a fully certified member of the US Governments "Customs-Trade Partnership Against Terrorism" (CT_PAT) program.



David Harman
CEO
Unitpool AG

David Harman has 25 years experience in the airline industry. The last 18 have been in management roles, spread across a variety of disciplines. Immediately prior to joining Unitpool, David was Vice President of Global Cargo Operations and Development at Swissport, after a successful two years of line responsibility as VP Cargo Europe, Africa and Middle East. David moved to Swissport from Swissair Cargo, where he'd managed the UK and Ireland as Country Manager and then moved to Head Office to manage the implementation of a revenue management system and to take control of the distribution and purchasing of contracted capacity.

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Richard O'Marra
ULD Control Manager
UPS Airlines

Richard O'Marra started his air experience with the USAF as an air traffic controller then hired by the FAA as an air traffic controller at the NY Radar Center with 11 years experience from 1970-1981.

Dick entered his UPS career in 1982 as a package car driver in the NE region, East and West long Island Districts. Dick entered Management as a time study Supervisor in 1983 assigned to the ELI/ I.E. Department. Dick has held several positions in I.E., package, preload and hub operations. Dick was promoted to preload Manager in 1986. Dick also held center Manager and hub Manager positions in several centers within the East Long Island District. In 1995 Dick was assigned to the National Air Gateway Reassessment Team with UPS Airline until accepting relocation to Louisville, KY with the airline in 1998. Dick currently is the Corporate Transportation/ULD Control Manager for UPS Airlines.

In 1999 Dick won the nomination to the Executive Committee of IATA representing the North American Airlines. In 2000 Dick was nominated and elected as Chairman of the ATA/ULD task Force by the Air Cargo Council of the Air Transport Association. In March of 2003 Dick was nominated as Co-Chairman of the Air Cargo System Safety Implementation (ACIP/AC120-85) ULD working group to work with the FAA and other airlines on the FAA Advisory Circular. In September, 2003 Dick was elected as Vice-Chairman of the IATA ULD User Group.

In September 2004 Dick was elected as Chairman of the IATA ULD User Group and held this position until September, 2008. In 2008 was re-elected as Chairman until the term ends in 2012. In April, 2005 Dick was elected to serve a three year term on the IATA ULD Technical Panel representing UPS Airlines and the North American Airlines of the IATA group. In 2008 was re-elected until the term ends in 2012. The IATA ULD Tech Panel develops ULD specifications, guidelines and technical material for the manufacture, registration and standards for ULD's and cargo restraint systems for the airline industry.



Bob Rogers
Vice President Asia Pacific
Nordisk

Bob Rogers has worked in the ULD industry since 1981, running the Asia-Pacific operations of Nordisk from his home in Hong Kong.

In the past three decades ULD have become an essential part of many airlines baggage and cargo operations, these essential tools have underpinned the enormous growth of air, delivering enormous benefits to the air cargo industry while at the same time creating some unique challenges.

Through regularly participating in the IATA WCS ULD track, in addition to participating in other industry forums, Bob seeks to leverage his 28 years experience in the industry into creating optimum levels of safety and procedures in the day-to-day operating environment of ULD.

Urs Wiesendanger
Manager Cargo Network Control - ULD Logistics
Air Canada

Born, raised and educated in Zurich, Switzerland. Urs has been working with Air Canada since emigrating to Canada in the early seventies. Currently managing Cargo Network Control department that includes tactical Cargo capacity management and all aspects of ULD Logistics for Air Canada.

Chairman IATA ULD Technical Panel & Vice Chairman IULDUG