

2010 World Cargo Symposium Speaker Biographies Customs



Henrik Ambak
Head of Ground Services
Cargolux Airlines Intl. S.A.

Henrik, a Danish national at 47, spend 16-years in operational and commercial management roles in airport and air cargo handling and trucking services before joining Cargolux in 2001 as "Head of Ground Services".

Since then Henrik has with Cargolux been "Head of IT" responsible for the implementation of a complete outsourcing of IT followed by the responsibility for the establishment of the corporate environment strategy and action plan currently being implemented.

By mid-2008 Henrik returned to Ground Services and at the same time took up the responsibility for the IT services used by the Commercial division, including over the coming years the selection and implementation of the next generation commercial operations system.



Daniel Baldwin
Assistant Commissioner of International Trade
U.S. Customs and Border Protection

In October 2006, Commissioner Basham designated Daniel Baldwin to serve as the Assistant Commission, Office of International Trade (OT), U.S. Customs and Border Protection (CBP). This Office directs the nation trade policy and national trade program functions of CBP and provides uniformity and clarity for the development of CBP's national strategy to facilitate legitimate trade. Through the use of effective commercial targeting, coordination with international partners and other agencies, partnerships with the importing community and trade associations, risk-based approaches to identifying and addressing trade issues and the full use of the legal tools and authorities available to CBP, OT strengthens CBP's ability to facilitate the flow of legitimate trade across U.S. borders while securing U.S.

borders and protecting the American economy from unfair trade practices and illicit commercial enterprises

Prior to assuming his duties as Assistant Commissioner, Office of International Trade, Mr. Baldwin served as the Assistant Commissioner, Office of Strategic Trade (OST), U. S. Customs and Border Protection (CBP). This Office provided CBP with a national strategic perspective on trade issues, supported partnerships with the trade community and domestic industry, managed a regulatory audit program, and designed strategies to enable CBP to address significant trade risks. Mr. Baldwin's approach to addressing trade risks was based on applying innovative approaches coupled with a focus on measurable results. As Assistant Commissioner, Mr. Baldwin oversaw the programs and operations implemented by 9 Regulatory Audit Field Offices and 5 Strategic Trade Centers.

Previous to assuming his duties as Assistant Commissioner, OST, Mr. Baldwin was Director of the Trade Management Division in OST Headquarters, with responsibility for developing the CBP National Trade Strategy, organized around Priority Trade Issues (PTIs). These were developed using a consistent risk-based analytical approach, with a clear emphasis on integrating and balancing the goals of trade facilitation and trade compliance. Previously, Mr. Baldwin served as International Trade Manager with the Strategic Trade Center in Chicago, where he focused on risk-based issues related to imports of steel mill products.

Mr. Baldwin received a Bachelor of Arts degree from the University of Toledo (history and philosophy) and a Master of Arts degree from Wayne State University (history).



Axel Klein
Manager Authority and Committee
Lufthansa Cargo Center

Experienced Management Professional with advanced knowledge in cargo handling management disciplines based on international standards. More than 25 years experience in cargo handling; proven ability to combine strategy with organizational change and people.

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Olivier Layec
CEO
TLF-OAC

Olivier Layec graduated from a business university in Saint-Etienne and from Bordeaux University Political Institute ("Maîtrise Science Po Bordeaux")

Olivier Layec has been general manager of TLF OAC, french airfreight forwarders association since december 2001. The association represents 95% of French airfreight business and Olivier is especially in charge of lobbying issues on several matters, including security, customs, training, relationships with airlines/GHA, with airports authorities...

Before that, Olivier worked in Bordeaux (France) in a totally different professional environment, as policy advisor of Bordeaux's mayor. "How I left Bordeaux and city policy to CDG airport and airfreight is... still a mystery..."

In Dec 2007 Olivier was elected Chairman of Air Logistics Institute of Clecat, the european association, and Olivier is a member of the board. Olivier is also an active member of the Air Freight Institute of FIATA and co-chair of IFCWG.

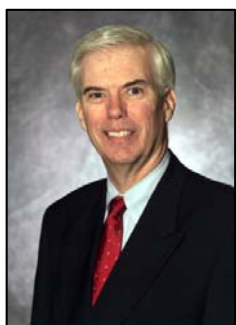


Han Min
Deputy Director, Information Planning Division
Korea Customs Service (KCS)

Min Han is working at the Information Planning Division in Korea Customs Service (KCS) designing a comprehensive plan for customs informatization and developing customs information system. Mr. Min has careers in the trading process, especially in the customs clearance process, auditing and investigation about the clearance system, tax evasion and the related risk management policies.

The KCS' electronic, automatic customs services have been developed very carefully because trading is essential to Korean economy accounting for the value over 90% of national GDP as of 2009, so the efficiency of trading process and clearance services are very important in Korea.

KCS has a strong idea that through the realization of 'e-freight' concept, we can deliver the facilitation of international trading and the community protection effectively as main purposes of KCS.



Michael Schmitz
Director of Compliance and Facilitation
World Customs Organization

Michael Schmitz is currently the Director of Compliance and Facilitation at the World Customs Organization in Brussels, Belgium. He was elected to his post in June 2005. Mr. Schmitz had previously served at the World Customs Organization as the Chef de Cabinet to the Secretary General of the World Customs Organization from 1995 to 2000. After he left the World Customs Organization in 2000, he served as the Assistant General Counsel for Enforcement at the US Treasury Department and then as an Assistant Commissioner at US Customs and Border Protection. Prior to 1995, Mr. Schmitz was the Chief Counsel of the US Customs Service from 1984. In all, Mr. Schmitz has spent over 35 years in Customs.



Sarah A. Wagner
Managing Director – Internet Strategy
American Airlines Cargo

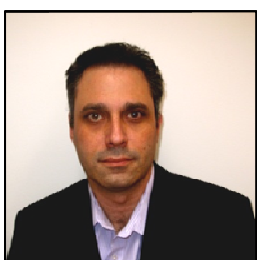
Sarah Wagner leads the Internet Strategy team of American Airlines Cargo. American serves more than 250 cities in the United States, Europe, Canada, Mexico, the Caribbean, Latin America and Asia, providing one of the largest cargo networks in the world.

Ms. Wagner is responsible for AACargo.com and internal applications and decision-support tools for the Revenue Management, Operations, Finance and Sales and Marketing departments. She oversees the global e-freight and paperless initiative for AA Cargo.

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Ms. Wagner joined American as an IT project manager in 1997 and led the implementation of the enterprise company portal before joining AA Cargo in August 2005.

A long-time resident of Texas, Ms. Wagner graduated from the University of North Texas in 1989 with a Bachelor of Arts Degree in Psychology.



Jonathan Wasserman
SVP, Compliance Solutions
Descartes

In his role as Senior Vice President, Compliance Solutions for Descartes, Jonathan Wasserman is responsible for all aspects of the company's Global Regulatory and Customs product development and strategy. Formally the Chief Operating Officer at Oceanwide Inc. for six years, Jonathan joined Descartes following the acquisition of Oceanwide's Logistics division. Jonathan's work experience spans pharmaceutical global marketing and operations through his work with Pharmascience, IVAX, and Alcon Inc. Jonathan holds degrees in Science and a Masters of Business Administration from Queen's

University of Kingston Ontario.



Carol West
President, Canadian Society of Customs Brokers (CSCB)
Chair, WCO Private Sector Consultative Group (PSCG)
Secretary, International Federation of Customs Brokers Associations (IFCBA)

Carol West is the President of the Canadian Society of Customs Brokers and a founding director and the Secretary of the International Federation of Customs Brokers Associations, an organization with members in all regions of the world. She has participated for many years in Canadian and international discussions on harmonization of data requirements, Customs processes, border management, supply chain security and trade facilitation. She was appointed to the World Customs Organization's Private Sector Consultative Group when it was formed in 2006, and was elected its Chair in June, 2008. In 2009, Ms. West was awarded the inaugural CATIE award for Trade Leadership in Canada, and in early 2010, she was recognized by the WCO on International Customs Day for her service to the

international Customs community. She has also received a Certificate of Merit from the WCO for rendering exceptional service to the Canada Border Services Agency by strengthening partnerships between CBSA and the private sector



Michael R. White
Assistant Director Cargo Standards
Regional Director Cargo 2000 (The Americas)
Cargo Network Services Corp. (An IATA Company)

Michael White is based in Washington as the Assistant Director of Cargo Standards for CNS, Regional Director for Cargo 2000 and Coordinator of the Customs Senior Advisory Group (The Americas) for IATA.

Mr. White is helping lead the industries efforts in IATA e-freight, data quality and timeliness and government issues related to air cargo. He is called upon frequently by industry and government officials for official viewpoints and to speak on behalf of the organizations he represents.

His experience includes COO of SkyLink USA, Head of Cargo Services at the Air Transport Association, VP of Cargo Service Center (ORD), Manager of Cargo Services Worldwide for United Airlines and other numerous management positions with Frontier and United Airlines.